

Hosted PBX

The PBX is now the exception, not the rule



The HCS Hosted PBX represents a paradigm shift from traditional PBX solutions. With the Hosted PBX, you minimize the capital costs. The system gives you flexibility to grow quickly or change for seasonal business. It provides support for temporary locations and gives you a single system to handle multiple offices. All this combined with enterprise-level features, reporting, an easy to use Web interface and the ability for you to choose your equipment and your local carrier make for an unrivaled communication solution.

Hosted PBX Features

Auto attendant
Company and dial by name directories
Inbound electronic fax
Find me / follow me functionality built in
Voicemail options include:

- Voicemail sent as .wav file to any email address
- Voicemail stored on the system for retrieval by phone

System works with multiple locations, carriers and technologies

Easy Web-based user administration

Dynamic company directory

Inbound electronic fax

- Fax automatically email to you as a TIFF file

Find Me / Follow Me Features

Support for primary and secondary find me / follow me numbers

Time of day routing options with preferred caller bypass

Caller announcement and accept / reject options



Connectivity Options

Use any brand phone and any communication technology such as:

- VoIP
- Analog line
- Mobile phone
- Trunks with DID
- ISDN-PRI with DID



Shouldn't your communication solution support your business regardless of access or power to your office?

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Disaster Recovery

The HCS Hosted PBX is in power-redundant, secure facilities and are built for maximum uptime and includes the following disaster recovery features:

- The HCS Hosted PBX can make use of standard POTS lines (analog lines). Because power for POTS lines is generated from the carrier, POTS lines typically remain operational in most power outages. This is the reason that POTS lines are generally used for elevators and alarms.
- The find me / follow me options allow our customers a way to automatically build in redundancy. In the even of a power outage, building evacuation or other event, the find me / follow me features automatically route calls in the event of a no answer, busy or error condition.

Easy to Use Web Interface



Pricing

Contact your authorized HCS agent for pricing

Full customization available - please contact us



Hosted Communication Services

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